



# Shore Community Services, Inc.

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# Mission Statement

- ▶ Shore's mission is to improve the quality of life for persons with intellectual and other developmental disabilities through educational, residential, vocational and related programs provided with community integrated supports and services. Helping children and adults reach their full potential and, thus, lead them to more independent and productive lives is fundamental to the process.

# Founded in 1949



**Lois and Thomas Lloyd, Shore's Founders,  
with their daughter Patricia "Patty".**

# Brief History

- ▶ No schools in the late 1940's for children with intellectual or other developmental disabilities.
- ▶ The Lloyd's started a school in the basement of their Evanston home.
- ▶ Incorporated in 1951.
- ▶ The school program grew and became 1 of 6 state pilot projects to see if children with disabilities could benefit from an education. As a result, school incorporated into District 65 and became Park School in 1953.
- ▶ Shore secured property and built a school for children who did not meet the state threshold and opened in 1963.
- ▶ Programs and services continued to grow as needs arose.



# 70 Years of Service

- ▶ Programs Include:
- ▶ Early Intervention for children birth to 3 with developmental delays
- ▶ Adult Services & Seniors at the Lois Lloyd Center
- ▶ Life In Motion (Choices Program)
- ▶ Vocational Training at the Koenig Center
- ▶ True North – Find Your Path (Job exploration & career path)
- ▶ Residential Programs
- ▶ Home-Based Support & Service Facilitation
- ▶ Behavioral Health Services

# Service Area

- ▶ Programs are located in Skokie, Evanston and Morton Grove with individuals coming from 18 Chicagoland communities.
- ▶ Annually serve over 300 individuals.



# What Makes Shore Unique?

- ▶ We accept all individuals regardless of their level of disability including those who have medical and toileting needs.
- ▶ We have a high staff retention rate that is around 90% while others in the industry typically experience much higher turnover and retain fewer than 50% of their employees year to year.
- ▶ Many of our staff have 10, 15, 20 and even 30+ years of service to Shore.
- ▶ Our management team has 112 years of service to Shore and 140 years of experience in the field of Developmental Disabilities.
- ▶ We have Registered Nurses who administers medicine and addresses all medical and first aid needed.
- ▶ We consistently receive the highest marks (96-100%) by all of our certifying bodies.
- ▶ We consistently receive high satisfaction (95% and above) on program service surveys from clients and parents.
- ▶ Low administrative cost ratio with 88% of expenses to programs and 12% in administration/overhead.
- ▶ CARF Accredited for nearly 50 years.
- ▶ Have the highest donor rating from GuideStar for transparency and best practices in operations with a Platinum Level Approval Rating. Less than 5% of charities nationwide receive this rating.

# Joseph Koenig, Sr. Training Center

- ▶ Vocational services for individuals ages 16 years and older. Objectives include:
- ▶ Enhance the individual's ability to obtain and maintain employment.
- ▶ Provide employment services.
- ▶ Maintaining job performance and improve job-related skills to maximize earning potential.
- ▶ The center utilizes community job sites and subcontract work from local industries to prepare individuals for employment.
- ▶ Programs: Developmental Training, Supported Employment & Job Placement



# Community Employment Services

- ▶ This program places individuals with disabilities into employment in community businesses throughout the north Chicagoland area.
- ▶ Matches employee abilities to job requirements.
- ▶ Job Coaches provide on-site training to enhance the employee's skills.
- ▶ Follow-ups with both employee and employer to ensure quality performance.
- ▶ Services are provided at no cost to the companies.



# True North – Find Your Path Program

- ▶ Job Shadowing
- ▶ Volunteering
- ▶ Job Placement
- ▶ Supported Employment
- ▶ Community based recreational and cultural activities
- ▶ Mobility training using PACE, and other modes of transportation
- ▶ Computer skills
- ▶ Safe Internet Usage: email, Google, texting, Facebook, Skype
- ▶ Soft skills in the workplace



# Shore Businesses

- ▶ Over 25 packaging, assembly and fulfillment services available through Shore Packaging Solutions e.g. poster rolling, heat sealing, bagging, collating
- ▶ Vermi-Gold Potting Soil
- ▶ Shore eCycle – Electronic Recycling



# Shore eCycle - Electronic Recycling

- ▶ Shore eCycle is committed to providing excellent eRecycling services and to process e-waste for the community in a responsible and consistent manner while ensuring the safety of the worker, the environment and the confidential data.
- ▶ R2 and RIOS certified.
- ▶ Provides employment to individuals with disabilities.
- ▶ Convenient drop-off location in Morton Grove.
- ▶ Larger pick-ups can be arranged.
- ▶ Reasonable rates for recycling services.



# Adult Services

- ▶ The program serves adults with multiple disabilities, including moderate to severe/profound disabilities, physically challenged and medically fragile.
- ▶ Provides training in adaptive daily living prevocational job skills.
- ▶ Enrichment activities include: horticulture, music, cooking, community outings, healthy living, exercise, arts & crafts, literature, sensory and more.
- ▶ Full-time Registered Nurse.



# Seniors

- ▶ Available to adults 55 of older at the Lois Lloyd Center.
- ▶ Program Objectives:
  - ▶ Retaining skills and abilities.
  - ▶ Stimulate senses and memory.
  - ▶ Provide support needed as the individual ages.
  - ▶ Social interactions
- ▶ Activities include: outings, arts and crafts, music, fitness, leisure & cooking





# Residential Services

- ▶ Sites vary from semi-independent to those in need of 24-hour staff supervision.
- ▶ Programs include:
- ▶ Supported Living Arrangements
- ▶ Community Integrated Living Arrangements (CILAs)
- ▶ Group Homes (ICF & CLF)
- ▶ Each program is community based and residents are encouraged to become as independent as possible.



# Home-Based Services (HBS)

- ▶ The purpose of HBS is to help individuals continue living safely and successfully in their own home or with their family, with the overall goal of promoting maximum growth and independence for the individual.
- ▶ Monthly allocation from the Illinois Department of Human Services to be used for the following:
  - ▶ Self-Direction Assistance
  - ▶ Personal Support Work
  - ▶ Community Day Services
  - ▶ Developmental Training
  - ▶ Employment Services



# Early Intervention

- ▶ Serves children from birth to three years of age with mild to severe developmental delays.
- ▶ Services are provided to stimulate the motor, language, cognitive and social development of the children in order to promote their functional independence and ensure the fullest integration possible into their community living environment.



# Behavioral Health Services

- ▶ Behavior support services are available to help individuals reduce maladaptive behaviors and increase their skill development to promote more independence.
- ▶ 2 Behavior Analysts on staff.
- ▶ They assess problem behaviors and develop skills.

# Volunteer Opportunities

- ▶ Volunteers are always welcome at Shore. Volunteering provides a way to give back to your community. Your time and talent are special and does make a difference in the lives that you touch.
- ▶ Examples include: gardening, lunchroom monitors, assisting with holiday parties and special events, and more.
- ▶ Must be 18 and agree to a background check.
- ▶ Internships available.

# Questions or For More Information

- ▶ [www.shoreservices.org](http://www.shoreservices.org)
- ▶ Facebook - <https://www.facebook.com/Shore-Community-Services-127961430606291>
- ▶ (847) 982-2030 ext. 221
- ▶ [info@shoreservices.org](mailto:info@shoreservices.org)
- ▶ 8350 Laramie Avenue, Skokie, IL 60077

# Thank You!

